

FAQs:

Q.1) We are happy with the existing manual system, why should we buy your product?

Digitalisation is the most important trend in India right now. Also, recent govt directives, such as fee payments in schools going cashless, are just the beginning and complete digitisation of educational institutes is the final end.

The way forward is technology. It's just a matter of time before schools turn completely digital. So, your school should be a step ahead and go for the various benefits that digitization offers, few being listed below:

1. A manual system consumes too much time and creates hassles every now and then.
2. Teachers are busy managing class data and attendance sheets whereas with our system they can concentrate more on their core function of teaching.
3. Managing data becomes easy, also saves a lot of resources.
4. Manually maintaining fee payments and dues requires a lot of paper trail for tracking and reporting fees, whereas our system gives feedback/report within few seconds.

Q.2) What are the USP/ features/ advantages of your system?

Time saving

1. Mobile app
2. Reduced workload
3. 100% Data security with end to end encryption
4. No additional resource, hardware or costing required from your end
5. Real Time
6. Easy control and access of the system
7. Automatic Generation of reports
8. Easy communication
9. Unlimited data storage
10. Data Management
11. Automated Time Table Generation
12. .Paperless system
13. Transparency
14. Centralized data system

Q.3) What are the modules as well as services offered by your system?

1. Attendance Management
2. Fees Management
3. Transport Management
4. Fees Management
5. Teacher - Parent app for communication
6. HR Management
7. Admission Management
8. Exam Management
9. Syllabus Tracking
10. Forms and Slips Management
11. Expense Management
12. Report Generation
13. Teacher - Parent App for communication.
14. MIS reports
15. Automated Time Table
16. ID card printing with customized design
17. Online notifications (Assignments & attendance & events)
18. Slack
19. Data Management (Students & Teachers module)
20. Performance Analysis

Q.4) What is it that sets you apart from the other players in the market?

- Our system ensures the best user experience with it's extremely user friendly mobile app for teachers, students and parents.
- Ours is a one stop platform for all your digitisation needs, all the modules in one system - one-point contact.
- Assured and round the clock after sales service - we guide you right from the installation of the system, to the point of being live - and undoubtedly, 100% support on a daily basis.
- We provide the latest Technology, coupled with world class Data Security, at extremely competitive prices.

Q.5) Are you live in any institute? If yes, which modules?

Yes, we are live in about 25 school and colleges, and the response is overwhelming. 8 modules.

Q.6) Quite a few companies have approached educational institutes, but have failed to deliver.

How are you different from them?

- > The fact that we are live in 25 educational institutes, is proof that we are delivering on our promises.
- > Complete training and customer service and dedicated technical staff to handle the issues, on priority basis.
- > Qualified and committed upper management.
- > Well qualified, dedicated support staff.

Q.7) What about data security?

- > Our system is Cloud based, so we are 100% secure from data security threats.
- > We assure data security by signing a data protection agreement, which ensures that the end use of data is, only for the purpose intended.
- > Our system is completely end to end encrypted and https secured, which is the same as banks.
- > We have automatic data backup server which eliminates the chances of data loss.

Q.8) What about After sales service?

- > Continued and committed after sales service - at no hidden costs, no hidden terms and conditions.
- > After sales service is provided not only over phones, but also visit to the premises.
- > All issues are tackled on priority basis - and the resolution time is minimal.

Q.9) What about customisation and to what extent?

- > We know for a fact, that each educational institute has its own set of peculiar requirements as well as challenges. So, we offer customisation, which per se depends on the agreement between the institute and us.
- > As an example, we offer customized fee reports, attendance reports, ID card designs, forms and receipts, exam report cards and consolidated reports of entire class.

Q.10) What would be the time involved in training the staff and cost involved?

- Depends on number of modules opted by the institute but on an average 3 to 5 working days are sufficient to train the staff.
- As mentioned above, at absolutely zero cost from your end.
- All the training and support cost is included in agreement.

Q.11) My staff is not tech savvy. Will they be able to understand the system and work on it?

- Any one from the institute with a basic knowledge of computers can be trained by us for running the system.
- No need to hire an IT expert.
- Extremely user friendly interface, self explanatory.
- Our App is as simple as popular apps such as Whatsapp, being used by everyone on a daily basis.

Q.12) What about the pricing of the product?

- We are flexible on the pricing aspect and open to negotiations.

Q.13) We do not allow our teachers to carry smartphones in Class? How will they take attendance?

There are 4 options for the same:

1. Allow them to take the phone for a few minutes to take attendance.
2. Mark attendance while break / free time.
3. Write roll numbers of absent students and give it to the admin for marking attendance.
4. Mark attendance via teacher dashboard after school or use laptop while taking lecture if its allowed.

Q.14) What if there is no internet connection/ wifi connection at the time of taking attendance?

Teachers can take attendance offline also.

Once they get internet connection the App will automatically push the data to the server and will get updated in the system.

Q.15) We already have a biometric machine for taking teachers attendance.

We can integrate the biometric machine with our system and the reports will be generated accordingly.